

# International Journal of Advanced Community Medicine

E-ISSN: 2616-3594 P-ISSN: 2616-3586

www.comedjournal.com IJACM 2021; 4(1): 23-28 Received: 18-11-2020 Accepted: 11-01-2021

## Abdulrahman S Alhumaid

Family Medicine Resident at Prince Sultan Medical Military City, Saudi Arabia

### Ayla Tourkmani

Clinical Researcher and Consultant Clinical Pharmacist at Chronic Diseases Center-AlWazarat Health Care Center, PSMMC, Riyadh, Saudi Arabia

### Mostafa Kofi

Professor, Occupational Medicine Consultant Head of Research Unit at Family Medicine Department, PSMMC, Saudi Arabia

## Knowledge about non-alcoholic fatty liver disease among family physician in primary health center at prince sultan medical military city, 2020

## Abdulrahman S Alhumaid, Ayla Tourkmani and Mostafa Kofi

**DOI:** https://doi.org/10.33545/comed.2021.v4.i1a.181

#### **Abstract**

**Background:** Identification of population at risk of NAFLD necessitates knowledge about associated conditions, screening strategies, in addition to a time investment to perform an evaluation. Furthermore, knowledge about management strategies including self-management and appropriate referral is a key to reducing further morbidity and excess mortality.

**Objectives:** To assess the knowledge, awareness of management strategies, attitudes, and perceptions regarding NAFLD, and the barriers to providing care for patients diagnosed with NAFLD.

Methods: This was a cross-sectional survey among family physicians at Primary Health Center at Prince Sultan Medical Military City (PSMMC) in Riyadh, Saudi Arabia. Data was collected through a self-administrated questionnaire that contains questions that measure the level of knowledge, attitude, and practice barriers, besides the demographic data. The questionnaire was taken from another study after taking the author's permission.

Results: A total of 160 family physicians participated in the current study, 56.58% were males, and the qualifications were mostly (60.87%) SBFM. The overall mean (±SD) score of the knowledge level was 5.12, indicating a poor knowledge level. The total mean score differed significantly only by the number of years passing out faculty. More than half (53.9%) of the participants reported screening obese and diabetic patients for NAFLD, and 61.3% refer NAFLD patients to a gastroenterologist. Only 6.2% of the participated physicians know the NAFLD prevalence in Saudi Arabia, and less than one-quarter (23.6%) know who they should screen for NAFLD. Lack of patients compliance and lack of physician confidence were the main barriers to NAFLD management among the participated physicians, by 62.1%, and 43.5%, respectively.

**Conclusion:** Overall, the knowledge level about NAFLD among the participated physicians is poor, which highlights the need for a better understanding of NAFLD and the best way forward would be continuous medical education of clinicians on this subject.

Keywords: Prevalence, knowledge, Non Alcoholic fatty liver, primary care physicians

### Introduction

Globally, the incidence and prevalence of nonalcoholic fatty liver disease (NAFLD) are rapidly rising, with an incidence projected to increase by up to 56% in the next 10 years <sup>[1-5]</sup>. The estimated global prevalence of NAFLD is about 25% <sup>[2]</sup>, ranging from 13% to 42% in Africa <sup>[2]</sup> and Southeast Asia <sup>[5]</sup>, respectively. The disease prevalence in Saudi Arabia was estimated to be 24% <sup>[6,7]</sup>.

NAFLD includes a spectrum of diseases including nonalcoholic fatty liver (NAFL) or simple steatosis, and nonalcoholic steatohepatitis (NASH), that can progress to cirrhosis and hepatocellular carcinoma (HCC) <sup>[7, 8]</sup>. There is a close correlation between NAFLD and metabolic syndrome, best characterized by diabetes and obesity, which mirrors the increasing incidence of these conditions <sup>[10]</sup>. However, Bril F *et al.* reported that NAFLD can be seen in non-obese as well as in many insulin-resistant patients without metabolic syndrome <sup>[11]</sup>.

Since primary care physicians are seeing an increasing burden of associated conditions including diabetes, obesity, hypertension, and hyperlipidemia), this setting presents the best opportunity to identify and evaluate a broad cohort of susceptible NAFLD patients. Therefore, without adequate identification of individuals at risk, there is a significant loss of opportunity for early intervention. Identification of population at risk necessitates knowledge about associated conditions, screening strategies, in addition to a time investment to perform

Corresponding Author: Abdulrahman S Alhumaid Family Medicine Resident at Prince Sultan Medical Military City, Saudi Arabia an evaluation. Furthermore, knowledge about management strategies including self-management and appropriate referral is a key to reducing further morbidity and excess mortality [12].

Till now there is no laboratory test or imaging technique that can conclusively diagnose NAFLD, but they can offer a strong indication of hepatic steatosis and/or fibrosis which is the ultimate goal of screening. NAFLD diagnosis requires that there is evidence of hepatic steatosis on imaging or histology, and other causes of liver disease or steatosis have been excluded [13].

Ultrasound is an acceptable first-line diagnostic procedure for steatosis, but has low sensitivity in obese subjects and suffers from operator variability [14]. Transient electrography offers improved sensitivity/specificity over conventional ultrasound by translating liver stiffness into stages of fibrosis [15]. Physicians overly depend on abnormal liver enzymes to identify NAFLD patients, thus patients with significant liver disease can be overlooked, potentially missing opportunities for intervention. Although liver biopsy is the gold standard method for diagnosing and staging NAFLD, the majority of patients can be effectively diagnosed noninvasively with tests that are routinely available in the clinic today [16].

In the literature, there is a scarcity of information regarding family physicians awareness regarding NAFLD, particularly in Saudi Arabia. Given the growing significance of the problem, the important role of family physicians, we surveyed a sample of family physicians at Primary Health Center at Prince Sultan Medical Military City, Riyadh, Saudi Arabia to define their knowledge, awareness of management strategies, attitudes, and perceptions regarding NAFLD, and the barriers to providing care for patients diagnosed with this damaging and prevalent condition.

## **Aim and Objectives**

Assessing the knowledge among family physician will help in identify if there is gap of knowledge about the condition and overall management Leading to improvement of management of Non-Alcoholic Fatty Liver disease. More cost efficiency efficacy on the institute. More physician knowledge and confidence, the better outcomes. Moreover, to identify the level of knowledge about Non-Alcoholic Fatty liver disease among family physician

## Methodology

This was a cross-sectional survey study that has been conducted among family physicians at Primary Health Center (PHC) at Prince Sultan Medical Military City (PSMMC) in Riyadh, Saudi Arabia. The study population was recruited based on the following inclusion criteria: all the family physicians in PHC at PSMMC who are on duty, and family physicians with subspecialty like diabetes, women health, or geriatric health were included. While the exclusion criteria were: retired family physician, undergrad doctor, family physician who are doing fellowship study, and family physician who are on full-time administrative job.

Data was collected through a self-administrated questionnaire that contains questions that measure the level of knowledge, attitude, and practice barriers in the targeted population regarding NAFLD. Besides, the demographic data including age, gender, qualification, and designation were addressed. The questionnaire was taken from another

study, the author was contacted and a permission document to use in it was taken <sup>[17]</sup>. This questionnaire was then locally validated through 3 consultants (Family medicine consultant, Public health consultant, and a Hepatologist).

The study was conducted after taking the ethical approval of the IRB committee of the military service department at the ministry of defense and research ethics in Prince Sultan Medical Military City. Participants were informed about the goal of the study and the consent was taken. The participants were also informed that they have the right to withdraw from the study at their given time, data will be kept confidential and will be used for research purposes only.

## Statistical analysis

Data were analyzed by using Statistical Package for Social Studies (SPSS 22; IBM Corp., New York, NY, USA). Continuous variables were expressed as mean ± standard deviation and categorical variables were expressed as percentages. The t-test and one way ANOVA were used for continuous variables. Chi-square test was used for categorical variables. Univariate logistic regression was used to assess the associated factors with the low level of knowledge about Non-Alcoholic Fatty liver disease among family physicians. A p-value <0.05 was considered statistically significant

### **Results**

A total of 160 family physicians participated in the current study, more than half of them (56.58%) were males, and the highest percentage (29.75%) were in the age group of 27-30 years old. The qualifications were mostly (60.87%) SBFM and 28.75% of the participants was consultant. Data is shown in table (1)

Table 1: Sociodemographic characteristics of the participants

		Number	%
	senior house officer	14	8.75
	resident	43	26.88
Designation	consultant	46	28.75
	registrar	25	15.63
	senior registrar	32	20.00
	diploma	4	5.80
	SBFM	42	60.87
Qualifications	ABFM	10	14.49
	MRCGP	12	17.39
	PhD	1	1.45
	less than 26	11	6.96
	27-30	47	29.75
A 90	31-35	36	22.78
Age	36-40	3	1.90
	41-45	42	26.58
	older than 45	19	12.03
Gender	male	86	56.58
Gender	female	66	43.42
	less than 5 years	42	26.75
years passing out	5-10	50	31.85
faculty	11-15	40	25.48
	> 15	25	15.92

Family physicians attitude towards Non-Alcoholic Fatty liver disease is shown in table (2). More than half (53.9%) of the participants reported screening obese and diabetic patients for NAFLD, and 61.3% refer NAFLD patients to a gastroenterologist. Half (50%) of the participated physicians

reported not reading any guidelines regarding NAFLD. Prescribing vitamin E for NAFLD was reported by 18.5%, while most of the physicians (83.4%) think that NAFLD is a major health problem.

**Table 2:** Attitude about Non-Alcoholic Fatty liver disease among family physician

		Number	%
Do you screen patients	yes	83	53.9
obesity diabetes NAFID	no	71	46.1
Do you refer patients	yes	95	61.3
NAFLD gastroenterologist	no	60	38.7
	no	80	50.0
Have you read guideline	read guideline	39	24.4
lecture NAFLD	attended lecture	32	20.0
	other	9	5.6
Do frequently use vitE	yes	29	18.5
patients NAFLD	no	128	81.5
Do you think NAFLD	yes	126	83.4
major health problem	no	25	16.6

The level of knowledge about NAFLD among family physician participated in the current study is shown in table (3). Only 6.2% of the participated physicians know the estimated prevalence of NAFLD in Saudi Arabia at 25%. Also, less than one-quarter (23.6%) know who they should screen for NAFLD, and 37.3% aware of the methods available for diagnosis (USS, CT, and liver biopsy). Liver biopsy is indicated for patients at risk of steatohepatitis and cirrhosis, and this was only known by 36.6% of the participated family physicians. For disease management, it was correctly answered by only 14.9% of the respondents. NAFLD is not an inherited disease and can lead to cirrhosis, and this was correctly known by 63.4% and 84.5% of the participated physicians, respectively. a poor knowledge level regarding the best diet for patients with NAFLD was shown in the current study, as only 18.6% know the hypocaloric diet is the one. Similarly, only 17.4% of the physicians know the drugs that can precipitate worsen NAFLD. Almost 60% of the participants know that NAFLD patients should receive treatment if the levels of ASL and ALT are high.

Table 3: Level of knowledge about Non-Alcoholic Fatty liver disease among family physician

	Correct answer	
	Number	%
Estimate prevalence NAFLD SA	10	6.2
Who you screen NAFLD	38	23.6
Is family screening NAFLD recommended	106	65.8
Methods available for diagnosis	60	37.3
Indications liver biopsy	59	36.6
Management NAFLD involves	24	14.9
it is not inherited	102	63.4
it can lead to cirrhosis	136	84.5
Which the best diet patient NAFLD	30	18.6
Which patients NAFLD receie pharmacological treatment	96	59.6
What dangerous side effects vitameE	136	84.5
Which following drugs preccipitate worsen NAFLS	28	17.4

The current study addressed the barriers to NAFLD management among the participated physicians and results came out with the finding that lack of patients compliance

and lack of physician confidence were the main reasons by 62.1%, and 43.5% of the physicians, respectively, as shown in table (4).

Table 4: Participants' answers about Barriers for NAFLD management

	Number	%
lack of confidence in manafing it	70	43.5
time constraints	61	37.9
cost of evaluation and treatment	28	17.4
lack of compliance by patient	100	62.1
not comfortable to discuss obesity with patient	17	10.6

The mean and standard deviation for the score of knowledge about NAFLD among family physicians by sociodemographic characteristics is shown in table (5). The overall mean (±SD) score of the knowledge level was 5.12, indicating a poor knowledge level, the results showed that the total mean score differed significantly only by the number of years passing out faculty, being the highest

among those graduated since 11-15 years with a mean score of  $5.73~(\pm 1.66)$ . On the other hand, the total knowledge score did not differ significantly (P 0.034) by any other assessed demographic variant including age, gender, qualification, or designation, since all P values were >0.05.

**Table 5:** Mean and standard deviation for the score of knowledge about Non-Alcoholic Fatty liver disease among family physician by sociodemographic characteristics

		Mean	SD	P value
Designation	senior house officer	5.36	1.74	
	resident	4.81	1.56	0.376
	consultant	5.41	1.45	

	registrar	4.88	2.01	
	senior registrar	5.22	1.26	
	diploma	5.25	1.89	
	SBFM	5.52	1.50	
Qualifications \$	ABFM	4.10	1.20	0.188
	MRCGP	5.25	2.42	
	PhD	4.00	0.00	
	less than 26	5.09	2.17	
	27-30	5.13	1.42	0.629
A 00	31-35	4.81	1.33	
Age	36-40	5.67	1.53	
	41-45	5.43	1.80	
	older than 45	5.00	1.56	
Gender	male	5.22	1.55	0.618
Gender	female	5.09	1.63	
	less than 5 years	4.93	1.42	0.034*
years passing out	5-10	4.86	1.47	
faculty@	11-15	5.73	1.66	
	> 15	4.96	1.46	
Over all		5.12	1.57	

<sup>\*</sup> Significant p value

The univariate logistic regression for the associated factor with a low level of knowledge about Non-Alcoholic Fatty liver disease among the participated family physician is shown in table (6). Generally, non of the studied factors showed any significant association with the low knowledge level, as all P values were >0.05.

**Table 6:** Univariate logistic regression for the associated factor with low level of knowledge about Non-Alcoholic Fatty liver disease among family physician

		Odda natio 95% CI		D I	
		Odds ratio	Lower	Upper	P value
Designation	senior house officer	0.60	0.17	2.13	0.430
	resident	1.24	0.48	3.24	0.657
	consultant	0.65	0.26	1.64	0.367
	registrar	1.07	0.36	3.16	0.907
	senior registrar*	1.00			
	diploma	1.88	0.15	23.40	0.625
Qualifications	SBFM	0.63	0.18	2.23	0.468
Qualifications	ABFM	5.62	0.54	58.91	0.150
	MRCGP&PhD*	1.00			
	less than 26	1.27	0.28	5.87	0.757
	27-30	1.07	0.36	3.16	0.900
A a a	31-35	1.65	0.52	5.24	0.393
Age	36-40	0.36	0.03	4.74	0.440
	41-45	0.88	0.29	2.63	0.820
	older than 45*	1.00			
Gender	male	0.90	0.47	1.74	0.759
	female*	1.00			
years passing out faculty	less than 5 years	1.01	0.36	2.84	0.981
	5-10	1.20	0.44	3.28	0.729
	11-15	0.46	0.16	1.29	0.139
	> 15*	1.00			

<sup>\*</sup> Used as a reference

## **Discussion**

We set out this cross-sectional survey study to assess family physicians knowledge about NAFLD, as well as their attitude towards its diagnosis and management and barriers for that. The results revealed that, overall; the participated family physicians have poor knowledge about and attitude towards diagnosis and management of NAFLD, and lack of patients' compliance was the main barrier for NAFLD management.

The vast majority of the current study participants were

unware of the prevalence of NAFLD in Saudi Arabia, a finding that is similar to a previously published study among primary care in USA. Besides, this study was similar to ours in the point that the overwhelming majority of the participated physicians reported NAFLD as an important major health problem, <sup>[18]</sup>. Despite this, screening rates for NAFLD in diabetics and obese patients were low, as less than one-quarter of the family physicians reported screening patients for NAFLD, and almost half of them don't screen diabetic and obese patients for NAFLD. A previous study

<sup>\$</sup> From Post Hoc test there is a significant deference between SBFM & ABFM ( P value = 0.019)

<sup>\$</sup> From Post Hoc test there is a significant deference between less than 5 & 11-15 ( P value = 0.018), also there is

a significant deference between 5-10 & 11-15 ( P value = 0.008)

addressed the attitudes of primary care physicians (PCPs) toward screening for viral hepatitis, as well as to a lesser extent, NAFLD [19], and they demonstrated a lack of adherence to screening guidelines of liver disease by PCPs. The largest proportion of the participated family physicians expressed a lack of patients' compliance and lack of confidence in managing NAFLD as major barriers in their ability to evaluate and manage these patients. Said A et al. in their study reported lack of confidence in their knowledge regarding NAFLD as the major barrier [18]. A high proportion of family physicians who reported screening NAFLD patients in the current study don't refer to specialists. This is possibly related to confidence in their initial assessment. Given that such proportion would not refer to a specialist as the first step in the management of NAFLD patients, working for improving knowledge regarding evaluation and management of NAFLD is essential.

The mainstays of therapy for NAFLD are weight loss through lifestyle intervention with a combination of exercise and appropriate caloric restriction. Such modalities mainly tackle the underlying metabolic syndrome and are often preventive [20]. The current study revealed a far poor knowledge regarding NAFLD management and the appropriate diet for NAFLD patients. Better results were obtained from Said A et al. study since more than 70% of the PCPs correctly recognized the best diet for NAFLD compared to only about 19% in the current study [18]. This indicates family physicians needing to acquire further knowledge on diet. For Vitamin E prescription, about 18% of family physicians in the current study would recommend vitamin E frequently in management, which indicates that they may not agree with or know about recent trials showing efficacy of vitamin E for NAFLD in non-diabetics [21]. Another explanation for such findings might be the concerns regarding prostate cancer and coronary artery disease with vitamin E supplementation, although we did not explore this further [18].

Almost two-thirds of the current study participants were not able to correctly recognize the available methods for NAFLD diagnosis. In a similar study, methods for diagnosis including USS, MRI, transient elastography and liver biopsy were recognized by 95.7%, 24.6%, and 16.7% and 63.8%, respectively, while 38.4% recognized the non-invasive methods available for diagnosis [17]. Such findings highlight poor knowledge among the respondents, which necessitates continuous medical education on emerging modalities of diagnosis.

The identification of common drugs causing hepatic steatosis was very poor, and this was similar to a previous study finding [18], but contrasts with studies done elsewhere [17]

Reading guidelines can help practitioners in evaluating and managing complex conditions such as NAFLD <sup>[22, 23]</sup>. However, despite the existence of such guidelines, practitioners are often unaware of their existence <sup>[24]</sup>. In our case, have of the clinicians don't read such guidelines.

## Limitations

As with any study, the current study has its limitations including the small sample size that was restricted due to the COVID-19 pandemic. Besides, the sample wasn't taken from the whole kingdom of Saudi Arabia; therefore the results cannot be generalized.

### Conclusion

Overall, this study highlights that a better understanding of NAFLD is requisite and the best way forward would be continuous medical education of clinicians on the subject. Important barriers to the diagnosis and management of NAFLD in the primary care setting were identified. Future work should examine the best ways to impart education and emphasize the role of family physicians in NAFLD management.

## Acknowledgements

I would like to mention Dr. Ayla Tourkmani, A clinical researcher and Consultant clinical pharmacist and Prof Mustafa Kofi, a professor of research at PSMMC and head of research for their excellent and continuous support throughout the study.

## References

- 1. Huang DQ, El-Serag HB, Loomba R. Global epidemiology of NAFLD-related HCC: trends, predictions, risk factors and prevention. Nat Rev Gastroenterol Hepatol 2020. https://doi.org/10.1038/s41575-020-00381-6
- Younossi ZM et al. Global epidemiology of nonalcoholic fatty liver disease–meta-analytic assessment of prevalence, incidence, and outcomes. Hepatology 2016;64:73-84.
- 3. Loomba R, Sanyal AJ. The global NAFLD epidemic. Nat. Rev. Gastroenterol. Hepatol 2013;10:686-690.
- Zhou F et al. Unexpected rapid increase in the burden of NAFLD in China from 2008 to 2018: A systematic review and meta-analysis. Hepatology 2019;70:1119-1133.
- 5. Li J *et al.* Prevalence, incidence, and outcome of non-alcoholic fatty liver disease in Asia, 1999-2019: A systematic review and meta-analysis. Lancet Gastroenterol. Hepatol 2019;4:389-398.
- 6. White DL, Kanwal F, El-Serag HB. Association between nonalcoholic fatty liver disease and risk for hepatocellular cancer, based on systematic review. Clin. Gastroenterol. Hepatol 2012;10:1342-1359.e2.
- 7. Al-hamoudi W, El-Sabbah M, Ali S, Altuwaijri M, Bedewi M, Adam M *et al.* Epidemiological, Clinical and Biochemical Characteristics of Saudi Patient With Nonalcoholic Liver Disease: A Hospital-Based Study. Annuals of Saudi medicine 2012;32:288-292.
- 8. Alswat K, Aljumah AA, Sanai FM, Abalkhail F, Alghamdi M, Al Hamoudi WK *et al.* Nonalcoholic Fatty Liver Disease Burden Saudi Arabia And United Arab Emirates, 2017-2030. Saudi Journal of Gastroenterology 2018;24:211-219.
- 9. Adams LA *et al.* The natural history of nonalcoholic fatty liver disease: a population-based cohort study. Gastroenterology 2005;129:113-121.
- 10. Rafiq N, Younossi ZM. Nonalcoholic fatty liver disease: A practical approach to evaluation and management. Clin Liver Dis 2009;13:249-66.
- 11. Bril F, Cusi K. Management of nonalcoholic fatty liver disease in patients with type 2 diabetes: A call to action. Diabetes Care 2017;40(3):419-430. doi: 10.2337/dc16-1787.
- 12. Said A, Gagovic V, Malecki K, Givens ML, Nieto FJ. Primary care practitioners survey of non-alcoholic fatty liver disease. Ann Hepatol 2013;12(5):758-65.

- 13. Chalasani N, Younossi Z, Lavine JE et al. The diagnosis and management of non-alcoholic fatty liver disease: practice guideline by the American Gastroenterological Association, American Association for the Study of Liver Diseases, and American College of Gastroenterology. Gastroenterology 2012;142:1592-609.
- 14. Bril F, Ortiz-Lopez C, Lomonaco R *et al.* Clinical value of liver ultrasound for the diagnosis of nonalcoholic fatty liver disease in overweight and obese patients. Liver Int 2015;35(9):2139-2146.
- 15. Li Q, Dhyani M, Grajo JR, Sirlin C, Samir AE. Current status of imaging in nonalcoholic fatty liver disease. World J Hepatol 2018;10(8):530-542.
- 16. Dyson JK, Anstee QM, McPherson S. Non-alcoholic fatty liver disease: a practical approach to diagnosis and staging. Frontline Gastroenterology 2014;5(3):211-8.
- 17. Matthias AT, Fernandopulle ANR, Seneviratne SL. Survey on knowledge of non-alcoholic fatty liver disease (NAFLD) among doctors in Sri Lanka: A multicenter study. BMC Res Notes 2018;11:556. https://doi.org/10.1186/s13104-018-3673-2
- 18. Said A, Gagovic V, Malecki K, Givens ML, Nieto FJ. Primary care practitioners survey of non-alcoholic fatty liver disease. Ann Hepatol 2013;12(5):758-65.
- 19. Kallman JB, Arsalla A, Park V, Dhungel S, Bhatia P, Haddad D *et al.* Screening for hepatitis B, C and nonalcoholic fatty liver disease: a survey of community-based physicians. Alimentary pharmacology & therapeutics 2009;29:1019-24.
- 20. Promrat K, Kleiner DE, Niemeier HM, Jackvony E, Kearns M, Wands JR *et al.* Randomized controlled trial testing the effects of weight loss on nonalcoholic steatohepatitis. Hepatology 2010;51:121-9.
- 21. Sanyal AJ, Chalasani N, Kowdley KV, McCullough A, Diehl AM, Bass NM *et al.* Pioglitazone, vitamin E, or placebo for nonalcoholic steatohepatitis. N Engl J Med 2010;362:1675-85.
- Douglas F, Torrance N, van Teijlingen E, Meloni S, Kerr A. Primary care staff's views and experiences related to routinely advising patients about physical activity. A questionnaire survey. BMC public health 2006;6:138.
- 23. Chalasani N, Younossi Z, Lavine JE, Diehl AM, Brunt EM, Cusi K *et al.* The diagnosis and management of non-alcoholic fatty liver disease: Practice Guideline by the American Association for the Study of Liver Diseases, American College of Gastroenterology, and the American Gastroenterological Association. Hepatology 2012;55:2005-23.
- 24. Cabana MD, Rand CS, Powe NR, Wu AW, Wilson MH, Abboud PA *et al.* Why don't physicians follow clinical practice guidelines? A framework for improvement. JAMA 1999;282:1458-65.